

Good Neighbor Policy

West Virginia Sober Living (WVSL) is committed to being a good neighbor.

All program participants will be informed of expectations regarding living in the neighborhood. Program participants are expected to keep noise to a reasonable level for a residential area and to refrain from using inappropriate language. Program participants are also expected to keep the yard and surroundings of the house free from trash or debris. Further, program participants must always use the designated smoking area.

The house manager will work with program participants during the move-in process to ensure that program participants understand these expectations and address any issues or questions as they arise. All issues concerning noise, smoking, or unruly behavior will be addressed with the program participant immediately to determine the actions needed to resolve the issue.

All concerns of neighbors will be directed to the house manager. Any program participant who is approached by a neighbor with a concern will notify the house manager. If the house manager is not available, the neighbor will be directed to the email of the Director of Operations Jon Dower at jon.dower@morgantownsoberliving.com, Doug Leech at doug.leech@morgantownsoberliving.com or other management staff at [\(304\) 413-4300](tel:(304)413-4300) with their concern.

The house manager will take note of the neighbor's concern. Immediately after a discussion with the neighbor, the house manager will contact the director. The director will follow-up with the neighbor within an appropriate timeframe.

If the operator does not own the property, the director will share the concerns of the neighbor with the owners of the property within 72 hours. The director can be reached by telephone at [\(304\) 413-4300](tel:(304)413-4300), in person at 206 Spruce St, Morgantown WV, 26505, or by email at jon@ascensionrs.com. The house manager and Director of Operations will work to come to an amicable resolution.

WVSL may provide copies of appropriate documentation from the local government or information on the Federal Fair Housing Law as appropriate.

Contact person for neighbor concerns: Jon Dower

Contact information: jon.dower@morgantownsoberliving.com

Date Approved: _____

Date Updated: _____